



September 14, 2022

Re: Provider Portal Access

Dear Participating Provider,

Liberty Medicare Advantage appreciates your participation in our network and the valuable care you provide to our members.

A provider portal is now available for you to access and obtain fast resolution of routine needs such as:

- Member Eligibility Check
- Member Search
- Member Details
- Claims Search & Listing
- Authorization Look-Up

To request access to the provider portal please send an email request to Enhancedbenefits@libertyhcare.com that includes the following information:

- Provider/Facility Address
- NPI (group or individual)
- Tax ID(group or individual)
- User First, Middle and Last Name
- Gender
- DOB
- Contact Number
- Fax Number
- Email Address

Once the request has been made, the requester will be setup and instruction will be sent to the requester regarding how to access the portal. Please reach out to our Provider Advocate at 910-685-8133 with questions or registration requests.

We remain committed to providing you with the best tools possible to support your administrative needs.

Liberty Medicare Advantage